

Epicor Prophet 21 Optional Modules

We understand your business is unique. That's why Epicor® offers optional modules to maximize the functionality of the Prophet 21® platform to meet your specific needs.

Optional modules help you extend and enhance the already powerful functionality of Epicor Prophet 21 to meet the operational, financial, and logistical requirements of your business.

Prophet 21 API

Prophet 21 Application Programming Interface (API) is a powerful web-services tool that can help connect your Prophet 21 system to outside applications. The Prophet 21 API provides a full .NET stack—supporting SOAP and REST for connectivity. The Epicor Prophet 21 API supports integration to external vendor, customer, partner, and other third-party websites and applications.

Automated Backup Services (ABS)

Epicor Automated Backup Service (ABS) provides real-time, offsite data backup in our secure location. Coupled with your standard backup procedures, ABS provides an important step in your business continuity plan.

AutoOrder

AutoOrder converts inbound purchase orders from any customer into standardized, structured electronic documents that can be automatically processed into Prophet 21 software.

Billtrust® Integration

Integration with Billtrust third-party billing systems lets you easily manage payments.

Country-Specific Functionality

Country-Specific Functionality (CSF) supports global, regional, and local accounting and reporting standards such as IFRS, Generally Accepted Accounting Principles (GAAP), taxes, and fiscal reporting. Support for U.S., UK, Mexico, and Australia is available.



Prophet 21

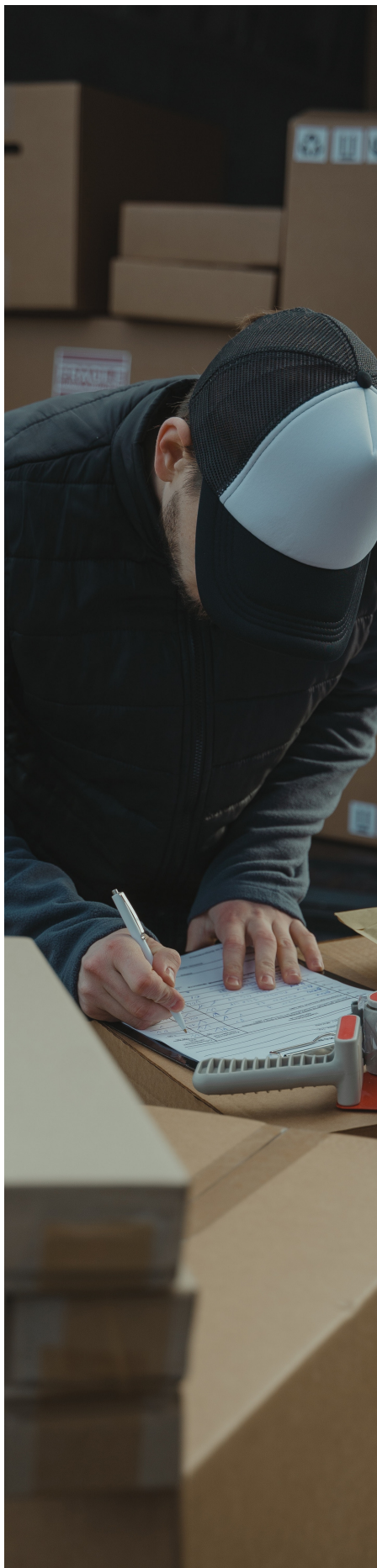
Benefits

Deep value and low risk from a proven business system based on more than 45 years of distribution experience

End-to-end business system for wholesale distributors delivers a specialized, industry-rich feature set

Complete business digitalization—eCommerce, mobile sales, warehouses, and customer optimization tools

Integration with outside systems using pre-built tools or API



Crystal Reports®

Crystal Reports allows distributors to design and generate your own reports—including the ability to edit many Prophet 21 solution standard reports. It is required with the Prophet 21 Forms Package.

Customer Buying Trend Analysis

Customer Buying Trend Analysis applies a series of Six Sigma® statistical models to determine customers who have a proven, consistent buying pattern for specific items. The system then reports on which of these customers' buying habits are trending up or down the fastest on an item-by-item basis—and the financial impact this has on your company. If a customer should ever miss an expected buy according to projections, the application alerts you to the missed opportunity and amount of potential missed revenue.

DEA Licensing

Prophet 21 software DEA Licensing assists distributors in meeting the licensing requirements of the Drug Enforcement Agency (DEA) for controlled substances. This functionality helps to ensure that DEA restricted items—as well as legend items—are prevented from being delivered to customers unless the appropriate licensing is provided. In Order Entry, DEA functionality validates the customer's shipping location for the materials sent. In Purchase Order Entry, DEA functionality confirms that a supplier can sell material to the purchase location.

Epicor Enterprise Content Management (ECM) (DocStar®)

Epicor Enterprise Content Management (ECM) is a powerful, easy-to-use, and comprehensive enterprise content management and process automation solution. Designed to help manage documents and associated content in a secure environment, Epicor ECM (DocStar) provides a single platform with a range of content management functionality—including document management, searching, scanning/OCR, workflow, versioning, record retention/ management, and online forms. Epicor ECM (DocStar) software is integrated with the Epicor Prophet 21 system, enabling users to archive and retrieve documents seamlessly. With the Epicor ECM (DocStar) Accounts Payable (AP) solution, users can automatically and securely capture, index, route, approve, and integrate AP invoices.

DynaChange® Rules

DynaChange Rules allow companies to tailor the Prophet 21 application to best fit their business processes. Users can now take external business rule logic and apply it within Prophet 21 to increase efficiencies and minimize costly errors.

Epicor Cash Collect

Epicor Cash Collect is integrated with Prophet 21 software and automates 90% of customer communications about invoices, aging, reminders, a customer self-service portal, and empowers AR teams with productivity tools. It helps your AR collections team to focus on customer calls with everything they need in one place—whom to call, when, and why.



Epicor Commerce Connect™ (ECC)

Epicor Commerce Connect is a modern, comprehensive eCommerce solution that is tightly integrated with the Epicor Prophet 21 software. ECC is built on the power of the Magento® eCommerce platform.

We have a range of solutions to fit your needs:

- ECC Express is a quick to implement and affordable B2B online customer portal with all the essential elements that allow businesses to immediately improve productivity, provide quality online experiences, and stay connected with their customers and suppliers.
- ECC Base is a complete package of B2B and B2C eCommerce functionality with a standardized set of site themes, features, and implementation hours for faster time to market and a favorable return on eCommerce investment.
- ECC Advanced is a highly customizable offering with a full feature set that allows your business to express your brand online and maximize your omni-channel eCommerce presence.

Epicor Data Analytics (EDA)

Epicor Data Analytics is a modern, cloud-based data analytics solution designed for wholesale distributors. EDA is fast, flexible, and easy to learn. It also provides integrated dashboards and modular pre-built content packs and allows users to drill down into any direction the discovery

goes. Users can build and modify reports, graphs, and dashboards without the need for IT assistance. EDA also provides an extensive SQL®-based query capability that allows you to access more data—including data from other sources—into one view of your business information.

EDA Budgeting and Planning

Keep track of your budget plans easily in the cloud, with a dynamic and user-friendly solution – from anywhere at any time, from any browsers. Interactive forecasting capabilities, combined with the budgeting sheets and actual values, allow business leaders to re-forecast estimates easily during the budget period or prepare a rolling forecast that can form the basis of the budgeting process in the next financial year.

EDA Financials

Financials is boosted by the power of EDA business Intelligence. Gain visibility into your organization to drive revenue and margin growth by making the most of existing Prophet 21 data via existing EDA integrations, resulting in straightforward implementations while maintaining EDA's legendary simplicity and ease of use. EDA Financials are based on international accounting standards (GAAP and IAS) and require a base EDA subscription.

Epicor Payment Solutions

Epicor Payment solutions can provide you with seamless payment processing from one provider. With Level 1 PCI Compliance, it provides Encryption and Tokenization of Cardholder Data to Provide a reliable gateway for your payment transactions. This is a low-cost payment processing solutions for any size business by eliminating Gateway fees when using the Epicor Payment Gateway + EPX Processing.



Epicor Rental Management (ERM)

Epicor Rentals Management (ERM) is cloud-based rental software, designed specifically for wholesale distributors, that is fully integrated with Prophet 21 software. ERM provides full asset tracking, scheduling, and flexible customer pricing of rental equipment. This innovative cloud-based solution enables distributors to capture new revenue opportunities and dynamically extend their relationship with existing customers seeking a compelling rental option.

Fax Package

The Prophet 21 software Fax Package enables distributors to send various business documents via fax—including quotes, order acknowledgements, invoices, statements, and purchase orders. The Prophet 21 system Fax Package utilizes VSI-Fax software.

Epicor Quick Ship

Epicor Quick Ship connects your Prophet 21 system and your parcel carriers. When a pick ticket is entered in Quick Ship, the shipment details may be reviewed. Upon shipment, Quick Ship connects to your carrier—either UPS® or FedEx®—via web API and retrieves the appropriate freight charges and tracking information based on the size, weight, dimensions, number of packages, and destination zip code. That information then automatically appears in your Prophet 21 system. Quick Ship is now available in the Azure Cloud®, providing you with the additional security, support and efficiency of a cloud solution.

Epicor Quick Ship Pro

The Epicor Quick Ship Pro application is tightly integrated with your Epicor Prophet 21 solution. It provides easy implementation and seamless processing of shipping transactions by communicating

with various carriers, calculating freight amounts, and printing carrier labels—all within your Epicor system. It also offers rate shopping at the time of shipping to keep costs low for your customers and to drive new loyalty for your business. Closing the loop, the calculated freight automatically flows back to Epicor for automated invoicing of freight charges. Reducing the complexity of multicarrier and multilocation deployments, the Epicor Quick Ship Pro application is simple to use with minimal impact on your Epicor implementation. The Epicor Quick Ship Pro application is also built in .NET with a modern plug-in architecture.

Language Packs

Prophet 21 Language Packs are translation packs for localizing Prophet 21 Software to specific languages. The translation tools can localize the Prophet 21 solution screen for



users, and forms for both customers and suppliers. Language Packs are available for French Canadian and Latin American Spanish.

1 EDI Source

Automate your document integration with your supply chain partners and meet your customer's EDI compliance requirements with our EDI solutions. We have a program to help you digitize your supplier network. Take advantage of our Deep EDI industry expertise and proven track record. Our comprehensive suite of EDI solutions can help you drive operational efficiencies and strengthen the collaboration with your supply chain partners.

Manufacturing

While Epicor Prophet 21 software provides functions that allow for both assemblies and multistage processing for distributors who perform a significant volume of manufacturing work, Epicor also offers the Prophet 21 Manufacturing package. The

Prophet 21 Manufacturing package combines production order and multistage processing functionality, so you can process raw materials as a step within a production order. It also introduces a number of workflow options that enhance your control over how transactions are handled and processed—including the ability to view up-to-the-moment information on material and labor.

Mobile Proof of Delivery

Epicor Mobile Proof of Delivery is a fully integrated mobile solution for Prophet 21 software that delivers new levels of responsiveness for efficient deliveries and pick-ups. With your choice of mobile device, you can maximize the effectiveness of your delivery resources while providing reliable, documented drop-offs and pick-ups. With your choice of mobile device, you can maximize the effectiveness of your delivery resources while providing reliable,

documented drop-offs and pick ups. Epicor Mobile Proof of Delivery is part of the first set of modern and intuitive Prophet 21 applications built on the Epicor Design System.

Mobile Sales

Prophet 21 Mobile Sales is a browser-based application that enables your field sales team and other remote employees to be more productive by providing them access to view, create, and edit commonly used information in Prophet 21 software—including customers, contacts, items, orders and dates, AR, pricing, and location availability.

Parker Hannifin POS and Rebate Reporting

Parker Hannifin distributors are required to electronically submit their monthly point of sale (POS) data and rebate information to Parker Hannifin. Parker Hannifin POS and Rebate Reporting allows



Prophet 21 software to capture and produce the required data for the Parker Hannifin POS reports and rebate reports.

Petroleum Package

Petroleum features include industry-specific capabilities for petroleum distributors. The Petroleum Core includes Fuel Delivery Tickets, Delivery Confirmation, Harmonized Items, Drum Deposits, converting UOM to Gallons, Multiple Billings per Delivery, Repackaging, and Tax by Zip code. There are several optional portions including Shell® eServe/eRouter Integration, Exxon® Mobil Pegmost Integration, Valvoline™ Buyback Integration, Axxis® Integration, Geocom® Integration, and Dispatch® Compass Integration.

Progress Billing

Progress Billing allows you to invoice customers for assemblies based on the percentage of the order that is complete. This lets you bill for large orders on a rolling basis and recognize revenue along the way. Progress Billing requires Prophet 21 software Manufacturing.

Roadnet® Integration

Prophet 21 software integrates with Roadnet® fleet management software.

Service and Maintenance

The Prophet 21 Service and Maintenance module allows users to enter and process service quotes and orders directly within Prophet 21. You can track sales and service history for all serial numbers, sell

all serial numbers, sell and manage preventative maintenance plans, schedule service work like preventative maintenance, set up labor and technicians to manage work performed, dispatch technicians for field service, track warranty information and process claims, and order and replenish parts using Prophet 21 standard purchasing features.

Service Connect

Epicor Service Connect is a business integration platform that functions as a central integration point for secure workflow orchestrations within the Epicor Prophet 21 solution and enables external connectivity to non-Epicor applications. Users can automate tasks and processes within the application to promote lean principles, continuous performance initiatives, and Six Sigma quality within the organization or across the supply chain. Service Connect lets employees focus on value-added activities and management by exception instead of repetitive data entry tasks.



Service Pro

Epicor Service Pro is a comprehensive, cloud-based service management, scheduling, and mobile application that helps organizations improve enterprise-wide field service management and increase mobile field workforce efficiency. From a single application, manage all field service activities— from calls, work orders, and assets, to warranties, scheduling, service contracts, and parts.

Slab Management

Prophet 21 Slab Processing software helps tile distributors manage slabs often used for countertops, tabletops, and floors. It provides additional tracking and record-keeping capabilities necessary to manage the details specific to slabs—including serial number, usable dimensions, quality, and color.

SPARXiQ

SPARXiQ is a full suite of analytical tools that let you see if you are charging optimal prices. SPARXiQ analyzes your database for customer and order information, classifies customers by type and size, and then recommends optimal pricing for items by customer and product.

Epicor Tax Connect

Epicor Tax Connect is a scalable, subscription-based software as a service (SaaS) offering for sales tax calculation using Avalara®. Rates are calculated “behind the scenes” and automatically applied to each transaction. Tax Connect continuously updates data— making accurate sales tax calculations available immediately.

Technical Support

Epicor Technical Support is an optional service that covers distributors in case of hardware failure, maintenance and database issues, backup failures, Internet connectivity disruptions, printer issues, and much more. With a Technical Support subscription, Epicor technology experts are alerted to potential issues with systems that run Prophet 21 software. Technical consultants will monitor and troubleshoot specific questions that fall outside of normal software support issues and are not included in your current software support agreement. This service augments Prophet 21 software support and is not a replacement offering.

Temporary Training Environment

For those distributors who choose to purchase their own servers for their Prophet 21 solution, Epicor offers a Temporary Training Environment (TTE). This service enables customers to start data setup and training on Prophet 21 software via a hosted environment while they wait for the new hardware to arrive. TTE provides remote access to two Prophet 21 databases on the hosted environment for data setup and testing.

TrackAbout Integration

Epicor Prophet 21 software integrates with TrackAbout to allow welding and packaged gas distributors to manage, track, and maintain portable returnable assets such as cylinders. This eliminates many of the manual processes required to have separate business and asset tracking systems.



Warehouse Management Solution

Developed specifically for Epicor Prophet 21 software, the Warehouse Management Solution (WMS) is a fully integrated warehouse management system that streamlines warehouse processes—receiving, picking, inventory operations, cycle counting, and adjustments. WMS is browser based and can run on either iOS or Android devices. WMS allows your warehouse staff to communicate in real time with your Prophet 21 solution to accurately scan and record every inventory movement—including details such as item, bin, lot number, and serial number. This real-time interaction dramatically improves inventory accuracy and helps to automate warehouse processes.

Worldpay Credit Card Processing

The Epicor integrated credit card processing solution with Worldpay® enables you to accept customer payments with

credit or debit cards directly into your Epicor solution. You receive immediate authorization and can avoid the inefficiency and inaccuracy of separate terminals. With Epicor solutions, you can process orders for Visa®, MasterCard®, American Express®, and Discover®.

XL Connect

Epicor XL Connect 7 is a self-service reporting and analytics solution nested in the user-friendly environment of Microsoft® Excel®. The built-in query tool and drag-and-drop interface solves the problem of relying on others to create customized reports. It works with Prophet 21 software and Microsoft Excel data sources and includes intuitive features that allow business users to answer many of their own questions. Combining Prophet 21 data with additional lookup and calculations, you get the answers you need without the usual challenges of gathering and refreshing the data sources.

EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

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